



FEATURED PROJECTS

# Who's listening?

A network of city leaders is ready to hear your <u>ideas</u> and provide guidance for your <u>projects</u>.

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Mike DiBerardinis Deputy Mayor, Environmental & Community Resources, City of Philadelphia



Charles Ramsey Commissioner, Philadelphia Police Department



Michael Nutter Mayor, City of Philadelphia



Lori Shorr Chief Education Officer, City of Philadelphia

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### THE IDEA A marketplace for community projects for Philadelphia

#### **OUR STRATEGY**

How do you launch a social media tool for a city?

#### WHAT HAPPENED NEXT

User adoption & Open-sourcing Change by Us

### THE IDEA

### A marketplace for community projects for Philadelphia

# **CODE** for AMERICA

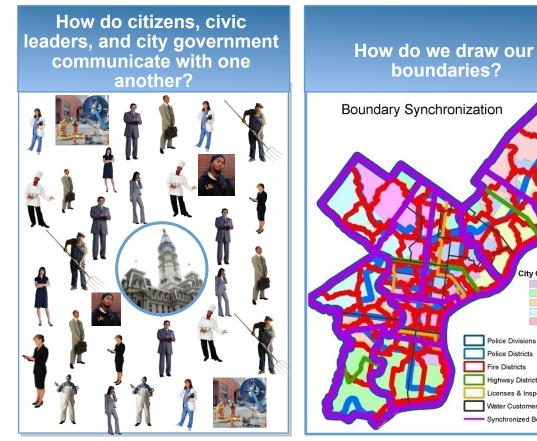
**Expected Outcome:** An open source web application enhancing citizen engagement and government transparency.

Will strive to: improve communication, help organize individuals & others around problems and geography, and help solicit and organize input from a range of stakeholders.

- Code for America is a new non-profit modeled after Teach for America that applies the principles of Web 2.0 to civic problems.
- Code for America competitively selects several cities to work with on a project that increases the city's transparency, participation, and efficiency.
- Philadelphia applied for and was selected as one of four winning cities along with Boston, Washington, and Seattle.
- Philadelphia will be hosting seven program fellows for a month starting at the end of January 2011 and the program will last through 2011.



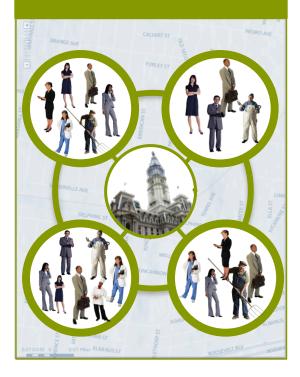
#### **Challenge and Solution**



#### **THE CHALLENGE**

**A SOLUTION** 

Use neighborhood-based networks to organize proactively around issues

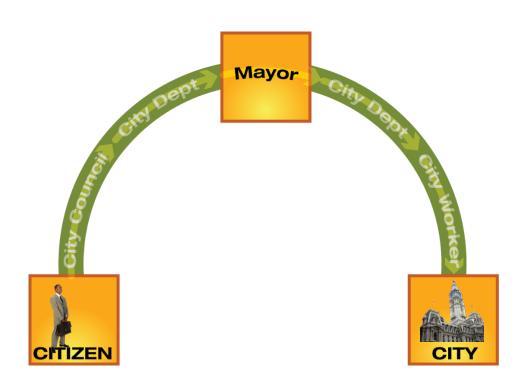


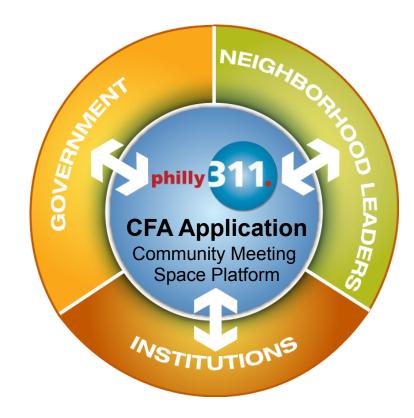
City Council D 1st 2nd 3rd 4th 5th

Police Divisions Police Districts Fire Districts Highway Districts Licenses & Inspections Dist Water Customer Service Di Synchronized Boundary (Pr



#### **A New Platform for Collaborative Problem Solving**





#### THE PROBLEM

Issues often escalate to the Mayor rather than being channeled to the appropriate city representative

#### THE SOLUTION

Issues are channeled to appropriate representative for resolution via meeting space platform



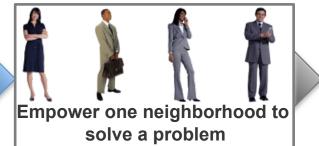
#### **Example CFA Scenarios/Outcomes**



#### **SCENARIO 1**

#### **USE CFA TO**





**USE CFA TO** 

#### **POSSIBLE OUTCOME**



Civic leaders organize multiple blocks for cleanup - without direct government support

#### **SCENARIO 2**



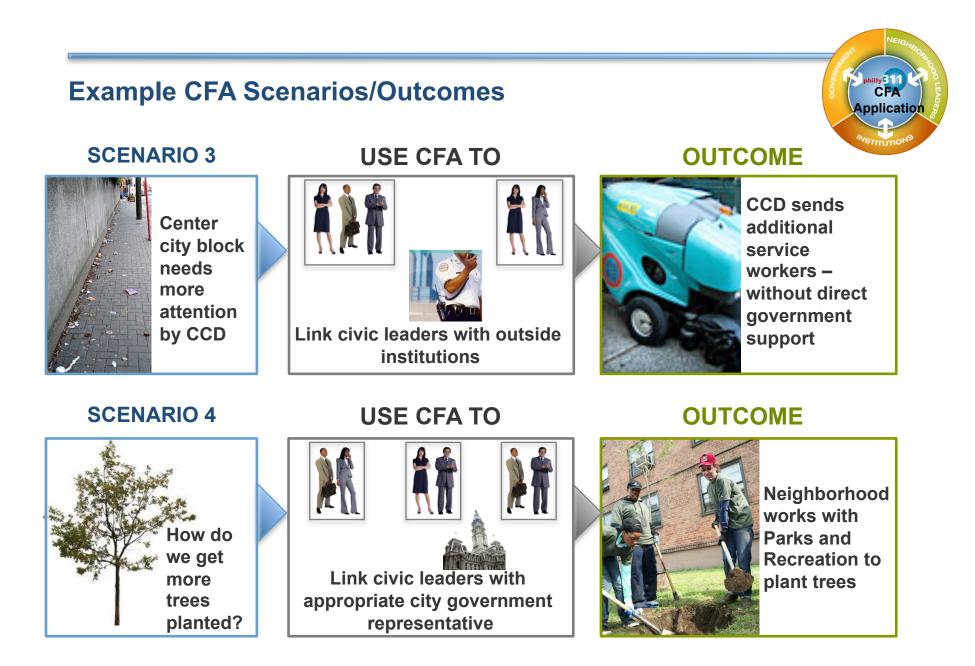


#### **POSSIBLE OUTCOME**



Neighborhoods across the city share this concern and possible solutions - without direct government support







#### **Discovery/Early Stakeholders**

- Mayor's Office
- Managing Director's Office
- Deputy Mayors
- Budget & Finance
- Parks and Recreation/Library
- Philly311
- PhillyStat
- External entities including foundations, community development corporations, and private citizens
- All told, about 200
  - Hackathon
  - Public event with Young Involved Philadelphia & Technically Philly



#### Value Proposition to the City

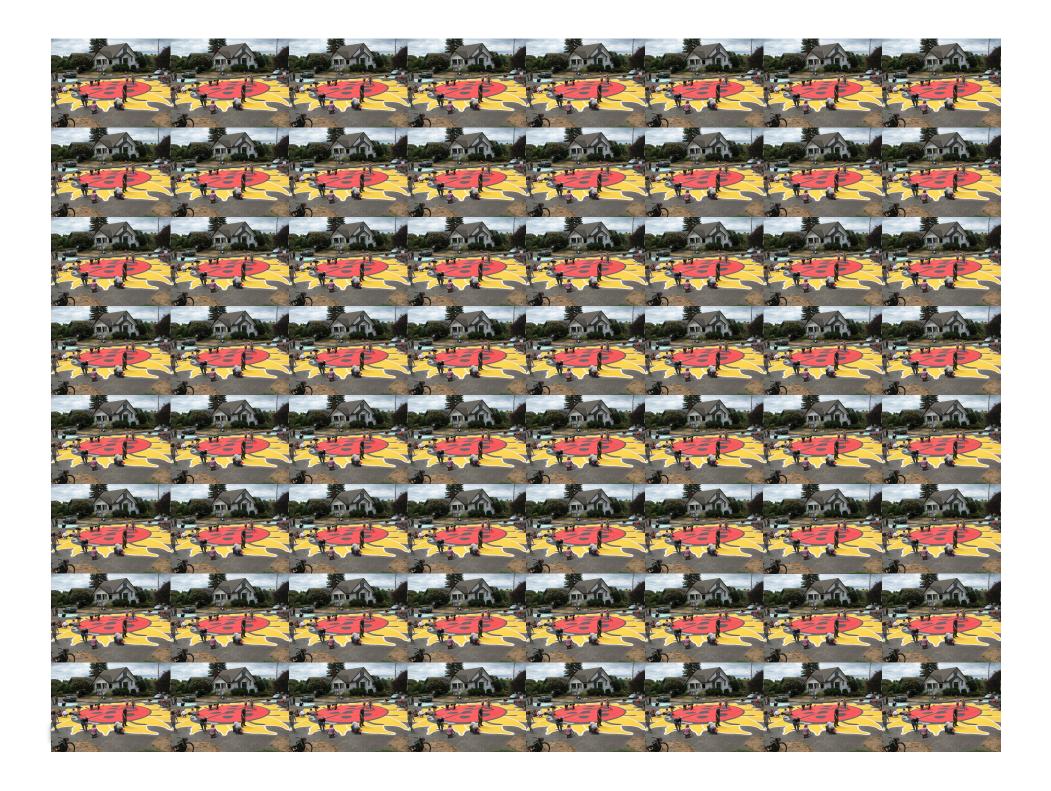
- Philadelphia received approximately \$1.3 million in services for \$225k in cost
- Positive national exposure for winning competitive proposal process
- Collaborative opportunities with other partner cities
- Participation in experimental vanguard using the Internet to advance government-as-platform sparked "civic fusion"
- Significant enhancement to Philadelphia's citizen engagement and outreach capacity
  - CfA fellows ambassadorial role
  - The magic was in us all along



## **OUR STRATEGY**

## How do you launch a social media tool for a city?





## How do you create a community of practice?

#### FLICKR

Learn to be a better photographer.

#### VIMEO

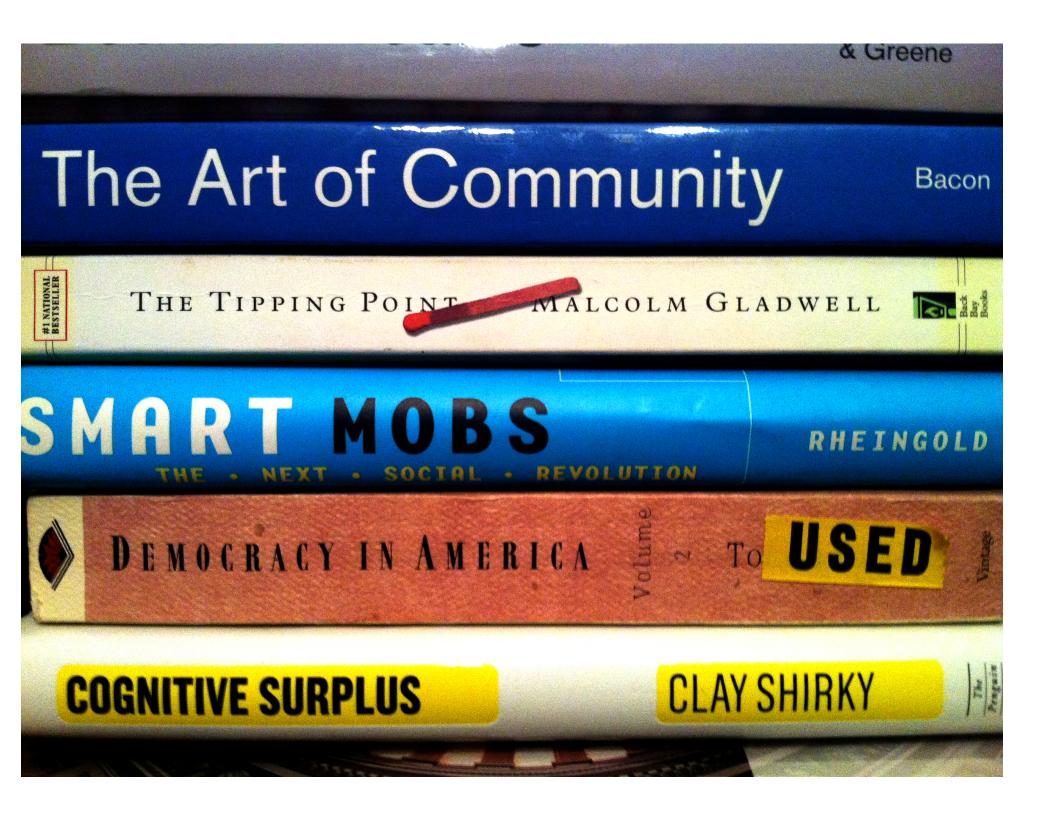
Learn to be a better videographer.

#### KICKSTARTER

Learn how to fund your creative project.

#### CHANGE BY US

Learn how to make you can help make your city better.



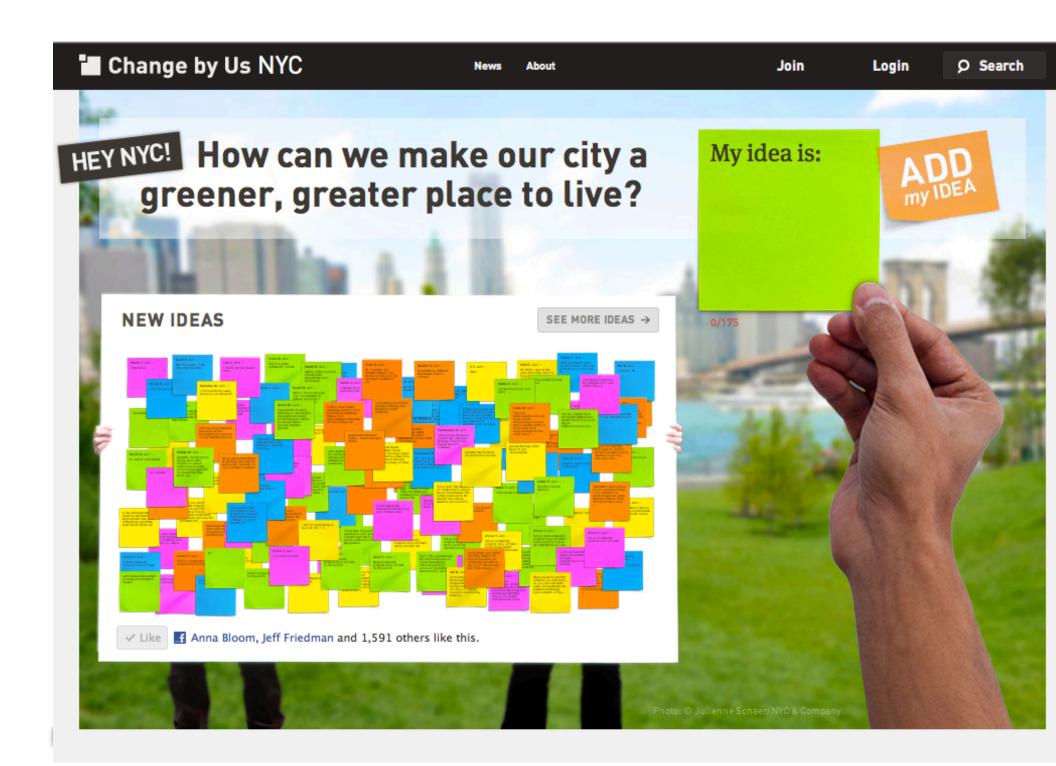
## CREATE A SENSE OF BELONGING



## ETIQUETTE:

### Greet the first 10,000 users personally.





## CHANGE BY US NYC 2 MO. IN

- 2500+ ideas; 251 projects
- 19 projects given grant money
- Monitoring & Moderation: 5-7 people spend 20% of week at least reading, not necessarily writing.
- Flagged content: 10 flags for being off-topic and no abuse (four projects taken down -- one for being "too commercial.")

# Hey Philly! How can we make smarter,

Text your idea to: 215.955.6008

or log on to: philly.changeby.us

Start projects. Gather volunteers. Share resources. Change your city.

📕 Change by Us Philadelphia

My idea is:

# neighborhoods?

safer & greener









Knight Foundation

Submissions are displayed on a public website and are subject to review by The City of Philadelphia. Submissions are not endorsed by The City of Philadelphia. Phone numbers and email addresses will not be shared with anyone. Service providers' normal text message charges apply, but there are no additional charges. Terms of Use are available at philly.changeby.us/tou.

## Field Organization, Program, Community Group, etc

. Be find it

Hey Philly

## WHAT HAPPENED NEXT . . . User adoption & going open source

## CHANGE BY US PHILLY 2 WEEKS IN

- 300+ ideas
- 40 projects
- 270 users
- 1 Jeff Friedman v. 1,526,006 Philadelphians.

#### What has happened since launch?

#### Stats

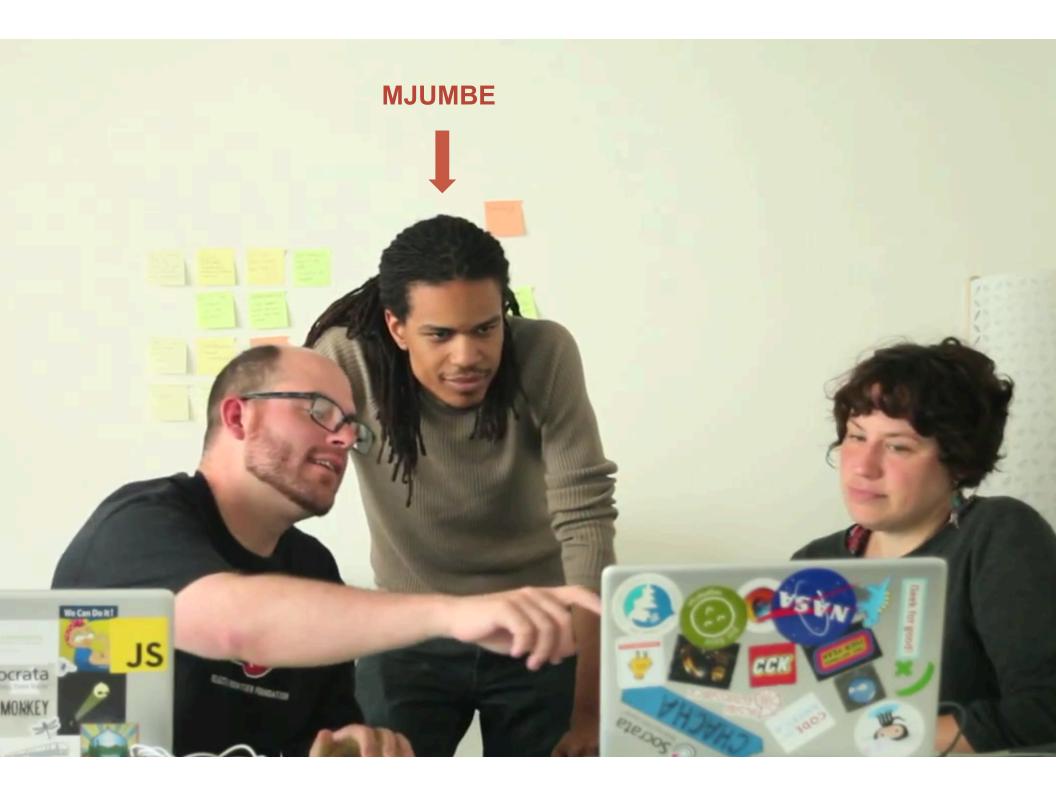
- \_ 360 Users
- 58 Projects
- $_{-}$  443 ldeas
- 63 Resources
- Making connections online and taking them offline
  - Netbooks in the classroom
  - Public School Parents for Neighborhood Schools
  - Dog Parks
  - Steering committee for technological & programmatic ownership of an open source tool
  - Civic Innovation Grant process kicking off later this month



## **GOING OPEN SOURCE**

• Consult Karl Fogel, author of "Producing Open Source Software." He's amazing.

- GPLv3 (General Public License)
- Hosted on GitHub
- Standardize the code and provide documentation.



## Coming Soon ... CHANGE BY US BUENOS AIRES

¿TENÉS un CÓDIGO DE INVITACIÓN?

# Change by Us Buenos Aires

UNITE para APRENDER MÁ

Tu dirección de email

**Una nueva** manera de compartir ideas, crear proyectos, construir equipos, y mejorar nuestra ciudad.

YA ESTÁ LLEGANDO

#### Change by Us Buenos Aires

Noticias At

About

Contenido Configuración de Admin

## ¿Cómo mejorarías la Ciudad?

NUEVAS IDEAS

sheet # ...

VER MÁS IDEAS →

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My idea is:

# Contenido Configuración de Admin Proyectos Destacados Lista de Advertencia Recurs

Métricas

Los Proyectos Destacados se muestran en el tablero que se encuentra en la página principal del sitio.

Nota: solo seis proyect principal en un moment podés encontrar <u>algunc</u>

Todavía no hay Proyectos Destacados.

#### What's next for Change by Us Philly

#### The new normal

- Less money for governments
- Tech advancing quickly
- Success models with Government as the platform

#### Crowdfunding - the missing value proposition

- Citizen Effect/Philly4Philly
- FundingWorks
- Subsequent civic innovation grant processes



## Thanks ;)